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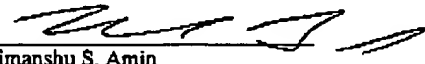
F0650 JUN 03 2004

OFFICIAL

PATENT

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being faxed to 703-872-9306 on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: 6-3-04
Himanshu S. Amin

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Bhanwar Singh, *et al.*

Examiner: Elias Desta

Serial No: 09/777,435

Art Unit: 2857

Filing Date: February 6, 2001

Title: MAINTENANCE SCHEDULING EMPLOYING REMOTE ANALYSIS OF
DIAGNOSTIC DATA

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

REPLY TO OFFICE ACTION DATED FEBRUARY 12, 2004

Dear Sir:

Favorable consideration of the above-identified patent application is respectfully requested in view of the comments below.

The Commissioner is authorized to charge the fee for a one-month extension of time (\$110.00) to Deposit Account No. 50-1063 (Ref. No. F0650).